

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6006514	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 10/27/2014
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NAME OF PROVIDER OR SUPPLIER NEIGHBORS REHABILITATION CENTER, LLC	STREET ADDRESS, CITY, STATE, ZIP CODE 811 WEST 2ND, PO BOX 585 BYRON, IL 61010
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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S9999	<p>Final Observations</p> <p>Statement of Licensure Violations:</p> <p>300.610a) 300.696a) 300.1020a) 300.1020b) 300.1020c) 300.1210b) 300.1210d)3) 300.3240a)</p> <p>Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.696 Infection Control a) Policies and procedures for investigating, controlling, and preventing infections in the facility shall be established and followed. The policies and procedures shall be consistent with and include the requirements of the Control of Communicable Diseases Code (77 Ill. Adm. Code 690) and Control of Sexually Transmissible Diseases Code (77 Ill. Adm. Code 693). Activities shall be monitored to ensure that these policies</p>	S9999		
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Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

11/14/14

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S9999	<p>Continued From page 1 and procedures are followed.</p> <p>Section 300.1020 Communicable Disease Policies a) The facility shall comply with the Control of Communicable Diseases Code (77 Ill. Adm. Code 690). b) A resident who is suspected of or diagnosed as having any communicable, contagious or infectious disease, as defined in the Control of Communicable Diseases Code, shall be placed in isolation, if required, in accordance with the Control of Communicable Diseases Code. If the facility believes that it cannot provide the necessary infection control measures, it must initiate an involuntary transfer and discharge pursuant to Article III, Part 4 of the Act and Section 300.620 of this Part. In determining whether a transfer or discharge is necessary, the burden of proof rests on the facility. c) All illnesses required to be reported under the Control of Communicable Diseases Code and Control of Sexually Transmissible Diseases Code (77 Ill. Adm. Code 693) shall be reported immediately to the local health department and to the Department. The facility shall furnish all pertinent information relating to such occurrences. In addition, the facility shall inform the Department of all incidents of scabies and other skin infestations.</p> <p>Section 300.1210 General Requirements for Nursing and Personal</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (A, B) (Section 2-107 of the Act)</p> <p>These Requirements are not met as evidenced by:</p> <p>Based on observation, interview and record review the facility failed to identify a causative agent for a rash spreading throughout the facility and failed to implement contact precautions to prevent the spread of infection. This applies to 24 of 36 residents (R1-R3, R5,</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>R7-R8, R10, R11-R21, R24-R29) reviewed for infection control. This failure contributed to residents experiencing, pain, discomfort and bleeding.</p> <p>The findings include: On 10/20/14 at 3:25 PM, E3 (ADON) said, in August we treated the entire house for scabies. There were 2 confirmed cases of scabies. The Nurse Practitioner has been working with the Dermatologist. Two different Doctors did scrapings and skin biopsy 's (in August). One of the residents was discharged and the other resident is still here. That 's when we made the decision to treat the whole facility. Visitors and Families were still allowed to visit. Last week we identified 20-22 residents who had something (skin rash). The Nurse Practitioner said it 's atypical (the rash) not what you typically see with scabies. We did not put the residents on contact isolation. Staff should be wearing gloves and washing thier hands.</p> <p>The Rash-Type Infection Control Report of October 2014 showed 24 residents R1-R3, R5,R7,R8,R10,R11-R21, and R24-R29 were treated with Elimite cream (scabicide).</p> <p>On 10/20 /14 at 1:30 PM, R1 's rash was on her upper back, lower stomach, neck, and right thigh. The rash appeared red, round and pimple-like. R1 stated, " My neck is itching. " R1's Skin Assessment Sheets for October shows the rash started on 10/6/14.</p> <p>On 10/20/14 at 10:50 AM, R3 was scratching her upper body. At 11:00 AM, R3 stated, " It itches like crazy. " On 10/21/14 at 10:10 AM, R3 was scratching her upper body. R3 stated, " It 's driving me crazy." At 11:15 AM, R3 had several red small round pimple like rash areas on her chest, stomach, and upper back. E4 (Registered Nurse-RN) lifted R3 's shirt with no gloves on. E4 stated, "To me it looks a lot better." R3's Skin</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>Assessment Sheets shows the rash appeared on 9/25/14.</p> <p>On 10/20/14 at 1:45 PM, R7 had a red dotted rash throughout her chest and a scab on the top of her head. R7 stated, "My chest is itching." The Skin Assessment Sheets for September 2014 showed R7 's rash started on 9/12/14, the document's written note stated, " Resident very itchy, red marks skin looks different."</p> <p>On 10/21/14 at 11:30 AM, R8 had a red pimple like rash on her neck, back, and upper body. E8 and E15 (both CNA's) said, "R8 has had her rash for a while. R8 scratches a lot around her neck and stomach. "The Skin Assessment Sheet for R8 showed the rash started on 9/12/14.</p> <p>On 10/21/14 at 11:40 AM, R5's red pimple like rash was on top of his head, chest, back, and neck. R5 stated, "It is very itchy. I will scratch it and it goes away then it bleeds. " E8 and E15 (both CNA's) stated, "When we get here in the morning R5 's sheets are bloody from him scratching. "The Skin Assessment Sheet for R5 showed the rash appeared on 9/18/14.</p> <p>The September 2014 MAR shows, on 9/26/14 R2 was treated with Elimate cream. R1 is R2's roommate. R1 did not receive the treatment that day. R1 and R2 were both treated on 10/13/14.</p> <p>On 10/20/14 at 9:30 AM, E10 (Registered Nurse) said, the residents who were treated with Elimate were not put on contact isolation ...If they have a roommate their roommate should be treated at the same time."</p> <p>On 10/20/14 at 9:30 AM, E7 (CNA) stated,"I had scabies on my breast area."</p> <p>On 10/20/14 at 11:05 AM, E21 (Registered Nurse) stated, "I've been coming here since April and they have had this rash. They have not isolated anyone ...They are not doing something right."</p> <p>On 10/20/14 at 1:10 PM, E5 (Licensed Practical</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>Nurse) said, staff did use gloves while providing care to residents with the rash. Staff did not wear gowns. The residents with the "rash" did not get put on contact isolation.</p> <p>On 10/20/14 at 2:50 PM, E23 (CNA) stated, "I treated myself with Elimite (scabicide) last month and last week. No precautions were put in place. No directions were given to staff on what to do wear (gloves or gowns). We were told it was just a rash."</p> <p>On 10/21/14 at 10:35 AM, E6 and E16 (both CNA's) said, staff are to were gloves when entering the room with residents who have the "rash." Staff have not been wearing gowns while providing care. The residents have not been on contact isolation. E16 (CNA) stated, " I treated myself 7 times" with Elimite (scabicide.)</p> <p>On 10/21/14 at 1:35 PM, E17 (Housekeeping Manager) said, we deep cleaned all the rooms top to bottom. All laundry was cleaned and bagged up. My staff wore gloves during cleaning, but did not wear gowns.</p> <p>On 10/21/14 at 2:00 PM, Z1 (Medical Director) stated, "Nothing is going on ...Every time someone gets a rash, staff goes nuts. It's all Psych, it's in their heads. No it 's not scabies. We follow the CDC guidelines. Residents should be on contact isolation."</p> <p>On 10/22/14 at 1:15 PM E3 (Assistant Director of Nursing-ADON), stated,"I don' t have any idea where this rash is coming from. We treated the entire house back in August 2014. We did not put residents on contact isolation."</p> <p>On 10/21/14 at 9:00 AM, Z4 stated, "My dad had surgery and had to go the nursing home. So about 1 month before his discharge (May 2014) he was to be released he was complaining of severe itching. The LPN said it was dry skin, so I bought some Aloe Vera lotion. It didn't help so the day he was discharged he was still complaining of</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>itching. We have caregivers at home who come for a few hours a day they both got it (scabies). They went to a Dermatologist who confirmed the diagnosis. I got it, I went to the VA hospital. They gave me Elimite (scabicide). I put it on my body all over and still a month later it returned again. We have been battling it ...my sister has it too. My father has it on his chest, torso and arms. At night it's especially bad. He screams and hollers in pain, and scratches like crazy. The rash looks like red pimples, bumps with white centers. He's miserable ...I don ' t want this for anyone. I am trying to prevent it from spreading to others, kids and visitors. This is very contagious. They need good training over there. They need to put the residents in isolation."</p> <p>The facility's undated Scabies Policy states, "Standard Precautions and Contact Precautions ...gloves and gown when giving direct care or indirect contact with linens, clothing, and other materials during infestation time. While the resident is on Contact Precautions, the housekeeping staff will wear gloves and a gown while handling the bed linens and clothing...the roommate of an infected resident ...prophylactic scabicide treatment is recommended ...If two or more residents in different rooms on the same floor are diagnosed with Scabies within a similar time frame further precautions to reduce the spread of the contamination will be taken:..Floor staff will wear gowns or other protective clothing ...</p> <p>According to the CDC guidelines for the treatment of Scabies states, "All patients or residents (symptomatic and asymptomatic) should be treated on the same day ... A second treatment recommended in 7-10 days ... All employees should be treated on the same day as the residents ... A second treatment is recommended in 7-10 days ... Visitors should be restricted on</p>	S9999		
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S9999	Continued From page 7 the day of treatment and for 24 hours after treatment ...In addition to Standard/Universal Precautions, use Contact Precautions for all patients or residents for 24 hours after treatment ..." <p style="text-align: center;">(B)</p>	S9999		